

Freelance Fieldservice Technician

Cologne & Berlin

For the expansion of the Field Service team we are looking for Field Service technicians on a freelance basis (m/f/d).

Tasks

- Planning, installation, configuration and operation of clients and associated hardware
- Problem solving and processing of customer enquiries as part of the field service on site
- Support with IT administration

Skills

- Successfully completed training as IT specialist or comparable qualification
- Professional experience in client administration (Windows 7 and above)
- Extensive knowledge of the installation and configuration of operating systems and user software
- Knowledge in the application of software distribution systems
- Experience in handling ticket systems
- Basic knowledge of homogeneous Windows networks
- ITIL certification is an advantage
- High customer and service orientation
- Independent, structured, goal- and solution-oriented working method
- Good personal work organisation (time management), professional communication in customer situations and ability to work in a team
- Very good knowledge of German and good knowledge of the English language
- Driving licence class B is indispensable as various locations have to be served as part of the field service

You are interested or have further questions?

Please feel free to contact us - we are at your disposal at any time!

Please send your application documents stating the job title, incl. hourly or daily rate and availability date using our online application form below on our web page. Thank you!